

Case Study 17 – Post Op Rotator Cuff Surgery

Interpreter Request:	<ul style="list-style-type: none"> • ASL interpreter requested for post-op evaluation • Time: 1 hour • Situation: Post-Op evaluation after rotator cuff surgery • Consumer: Deaf female patient
More Information about Situation:	<ul style="list-style-type: none"> • Doctor wants to look at incision. • Doctor wants to check for range of motion. • Deaf consumer is in considerable pain. • Doctor would like to discuss pain medications including the risk of opioid addiction for continued use. • Doctor speaks quickly about tendons, muscle recovery, and physical therapy. • Nurses are present; they are patient and kind to Deaf consumer
More Information about Consumer:	<ul style="list-style-type: none"> • Deaf consumer is in her 30s. • Deaf consumer is in a sling and cannot move right arm at all. • Deaf consumer is typically right hand dominant. • Deaf consumer appears intellectually and physically competent. • Deaf consumer has a lot of experience with interpreters. • Hearing consumer has worked with interpreters in the past with some frustrations.
Demands for Educating Consumers:	<ul style="list-style-type: none"> • The interpreter has had the same surgery a few years before • The interpreter has asked the Doctor for some additional explanation of the opioid risks and benefits.
Demands regarding Advocating for DI:	<ul style="list-style-type: none"> • Deaf consumer prefers female DI only. • Hearing consumer doesn't want to use DI/HI and prefers to use VRI. • Deaf consumer prefers both a DI/HI. • Hearing consumer doesn't want to have DI/HI visual distraction when she is with the Deaf consumer. • Nurse knows fingerspelling and is willing to attempt communication facilitation.