

Case Study 4 – Job Interview

Interpreter Request:	<ul style="list-style-type: none"> • ASL interpreter requested for job interview. • Time: one hour • Situation: Meeting with potential employer & applicant • Consumer: Deaf applicant
More Information about Situation:	<ul style="list-style-type: none"> • Interview consists of standards employment questions – very little technical jargon. • Deaf consumer is asked several questions about citizenship and visa status. • Applying for is a general labor position.
More Information about Consumer:	<ul style="list-style-type: none"> • Deaf consumer is an immigrant from another country seeking his first US job. • Deaf consumer uses a mix of ASL, gestures, and a foreign sign language. • Deaf consumer appears to be intellectually and physically competent. • Deaf consumer is alone. • Hearing consumer is a manager of a local department store. • Hearing consumer has next appointment in an hour & several applicants to interview.
Demands for Educating Consumers:	<ul style="list-style-type: none"> • This is the first time the company has used an interpreter or interviewed a Deaf applicant. • The hearing consumer shows signs of stress dealing with other tasks (email, phone call, etc.)
Demands regarding Advocating for DI:	<ul style="list-style-type: none"> • Hearing consumer knows a little sign language and thinks they can communicate with Deaf consumer through gestures without using DI/HI team. • Deaf consumer has never used a DI and doesn't want to have two interpreters (DI/HI). • Potential employer refuses pay for two interpreters. They feel that they don't need to provide additional interpreters because one of their employees took an ASL 1 class. • They believe that since the hearing consumer and another employee both have some ASL experience they can use employees to "interpret."